Aetna® Supplemental Health

Accident, critical illness and hospital indemnity

Discover the Aetna Simplified Claims Experience™

We're dedicated to ensuring employees get their cash benefits from claims easily and accurately.

That's why we designed our Aetna Simplified Claims Experience to drive higher utilization and help employees make the most out of their plan. Here's how:

- **Aetna Easy File™:** Uses member medical data* for a seamless member experience versus the industry norm, which often has no medical integration and extra paperwork.
- **Aetna Claims Finder™:** Reviews all employee-specific supplemental health products to find eligible benefits and sends targeted reminders to maximize these benefits.
- **My Aetna Supplemental app and portal:** Allows employees to view coverage, submit and track claims, sign up for direct deposit and chat with us.

Employees will also have access to an exclusive CVS® shopping site. So they can **save 20%** on CVS-brand health and wellness items.*

Plan options to meet everyone's needs

We designed our plans to work as standalone options or enhance an employer's medical plan offering. And we offer flexible, customized features to meet any employer's unique needs.

So when paired with a dedicated account and implementation team, it's truly an effortless experience.

To learn more:
- Scan the QR code
- Visit **Go.Aetna.com/SupplementalHealth**
- Contact your Aetna representative at **AetnaVoluntary@Aetna.com**

What's the latest data?

99.0% **Financial claims accuracy***

95.5% **Member satisfaction***

96.1% **First-call resolution***

It's better to bundle

Aetna supplemental health, medical, dental and vision plans are available as standalone products.

But when paired together, employers and employees can enjoy:

- A streamlined, paperless claims process
- Increased engagement
- Lower premium or fees
- Cross-sales discounts
- A single, integrated platform and one electronic data interchange file

Funding arrangement: Fully insured

Client size: Employers with 300+ eligible employees

Client details: Available for new and renewing employers

Available in all 50 states: Some offerings may vary by state

*FOR USES MEMBER MEDICAL DATA NOTE: When available.
*FOR SAVE 20% NOTE: The 20% savings is restricted to items purchased for the member, spouse or dependents. Excludes prescriptions, lottery tickets, postage stamps, gift cards, money orders, prepaid cards, photofinishing, CVS.com purchases and are not valid on other items reimbursed by a governmental program.
*FOR FINANCIAL CLAIMS ACCURACY SOURCE: Based on Aetna post-call surveys, 2023.
*FOR MEMBER SATISFACTION SOURCE: Based on Aetna post-call surveys, 2023.
*FOR FIRST CALL RESOLUTION SOURCE: Based on Aetna post-call surveys, 2023.

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